

Matchmaking Platform **Terms and Conditions of participation**

In the present document, I commit myself:

- to arrange **10 business meetings** with SIGEP World 2027 exhibitors through the Matchmaking Platform **from 1st December 2026 to 15th January 2027**;
- to send at least **7 meeting requests** to SIGEP World 2027 exhibitors **within 14th December 2026**.
- to **respect the business meetings' schedule** agreed with the exhibiting companies during show days (if I fail to arrange 10 meetings through the Matchmaking Platform, I undertake to visit other exhibiting companies in order to achieve the number of 10 meetings);
- to scan the QR code that is on the exhibitor's badge at the end of each business meeting. If the scan is not successful, to ask for the signature on the paper agenda and/or a business card.
- to deliver the copy of my business meetings' schedule to my SIGEP World 2027 contact person **completed with all the signatures or scans** of the meetings held.
- to come back to SIGEP World 2027 the day after the Business Meetings or alternatively, for a total of three days if the stay is for 4 nights to meet other exhibiting companies;
- to complete the online survey after completing all business meetings.

Italian Exhibition Group will offer the following services **only if I participate in the pre-scheduled B2B meetings at the agreed times and I actively arrange these meetings through the Matchmaking Platform**:

- 4 nights' accommodation – breakfast included – for one person*
- Round trip flight tickets in **economy class**** (flight cancellation penalties will be charged in case of cancellation, waived for medical emergency, death of immediate family member or force majeure;) – **in order to purchase the flight, you must provide the passport**
- Transfers (shuttle Bus) from the airport (Bologna-Rimini-Ancona Airport) to the Hotel/Expo Centre and back. Please note that the service is guaranteed **only if travel details are submitted by 11th January 2027**
- Daily transfers (shuttle Bus) from the Hotel to the Expo Centre and back;
- Free entrance ticket
- Interpreting service for one day only if I do not speak English or Italian fluently;
- Light lunch buffet at the fair;
- Access to the International Buyer Lounge: cloakroom, PCs, Wi-Fi connections and free refreshments (coffee, tea and no-alcoholic beverages)

*** Early Departure or Late Arrival and Responsibility for Unused Nights:** Upon hotel booking, accommodations may be reserved for a maximum of 4 nights. If arrival or departure occurs after or before the reserved 4 nights, the remaining nights will be charged to me and my responsibility.

Accompanying persons: If you travel with another person, for whom Italian Exhibition Group Spa and ITA – Italian Trade Agency will take on no charge and grant no benefits, you will have to submit the personal details of the second person at the same time as when you forward your own travel details. A maximum of 1 accompanying person will be granted access to the buyers' lounge. Accompanying persons under 18 years of age are not allowed to enter the buyers' lounge.

After signing up, IEG – Italian Exhibition Group S.p.A. and ITA – Italian Trade Agency will use my personal data contained in this form, for publication on the Matchmaking Platform so that they can be consulted by exhibitors. In addition, the data contained in this form will be consulted by IEG and ITA also for the purpose of providing and reporting some services. For organizational purposes (e.g. hotel bookings, transfers, interpreting services), once I have signed up for the event, IEG and ITA will disclose said data to third party persons/entities/ providers.

I confirm that should the event be cancelled or postponed due to force majeure, IEG and/or ITA will promptly notify me by email, or I may receive notice by email from the reference person of my country's delegation. Under such circumstances I will not receive a contribution for the airline ticket and IEG will not be required to cover any costs I may have incurred (for example, for the visa, journey to airport, etc.) IEG will not be required to provide me with any of the aforementioned services.

****Flight Policy:**

Round trip flight tickets to/from Bologna for **1 person** (see conditions below). You will be contacted by Federica Gatto (federica.gatto@iegexpo.it) and k.hakim@groupFiftyOne.com in CC or you will be able to write directly to them with the following information within 1 week from the confirmation of participation:

- Name

- Surname
 - Company name
 - Passport copy
 - Email
 - Mobile phone number
 - Airport of departure and arrival
 - Dates in and back
- ☐ You will be given **up to 3 solutions** to choose from.
- ☐ Waitlist and standby are not permitted.
- ☐ **Ticket issuance must be completed within 2 days** of receiving the travel proposal in order to guarantee the desired itinerary. Any price difference resulting from a delayed confirmation might lead to changes in the proposed itinerary and/or flight schedule.
- ☐ In the event that you wish to upgrade to business class, the difference will be at your expense and you will need to make the payment directly to our travel agency.
- ☐ **Flights will be offered in order to cover only the Show dates.** Should you choose different departure/arrival dates, this is permissible as long as the cost is identical. Any increase in price for different dates and/or different layovers will have to be paid directly by you.
- ☐ If you wish to purchase an airline ticket through our agency for any accompanying persons, we would like to inform you that the agency will apply a ticket fee, which will be included in the ticket price

CANCELLATIONS: Ticket is **NON-REFUNDABLE**.

CHANGES

- Changes will only be permitted if the ticket is flexible. If the cost of the modifications exceeds the original ticket price, the fare difference will be at your expense.